



CITY OF VERNON

VERNON PUBLIC UTILITIES FIBER OPTIC DIVISION

General Service - Dedicated Internet Access

APPLICABILITY

Applicable to all Dedicated Internet Access provided by the City of Vernon.

TERRITORY

Within the city limits of the City of Vernon.

RATES

		Monthly Recurring Charges
RATE SCHEDULE (Mbps)	Bandwidth	1 Year Term
DIA-5	5 Mbps	\$275
DIA-10	10 Mbps	\$490
DIA-20	20 Mbps	\$600
DIA-35	35 Mbps	\$1250
DIA-50	50 Mbps	\$1550
DIA-75	75 Mbps	\$2,100
DIA-100	100 Mbps	\$2,800

		Non-recurring Charges*	
RATE SCHEDULE	Bandwidth	Installation – One-time Aid-in- Construction Charges	Customer Provisioning Equipment: One-time Charge
DIA-5	5 Mbps	TBD	\$975
DIA-10	10 Mbps	TBD	\$975
DIA-20	20 Mbps	TBD	\$975
DIA-35	35 Mbps	TBD	\$975
DIA-50	50 Mbps	TBD	\$975
DIA-75	75 Mbps	TBD	\$975
DIA-100	100 Mbps	TBD	\$975

**Non-recurring charges are waived with initial sign up of (1) year or more. If electing to begin on a month-to-month contract, construction fees and Customer Provisioning Equipment install charge may apply. Construction charges will be determined by cost to install, construction costs vary pending location of service.*

DARK FIBER LEASE

1. Dark Fiber connections for multi-building businesses or locations are available for lease. This allows customers to connect multiple locations potentially on one network or to add service redundancy.
2. Strand lease prices vary depending on distance & routes available between locations
 - a. Note: The length of strand miles has been rounded to two decimal places
 - i. (2) Fiber strands x strand miles; \$180/mile
 - ii. (4) Fiber ports costs = \$50/port
3. Contract for service terms, duration and conditions is agreed upon by customer and city, with city council approval.
4. Length of service term promotions are applicable; See section 6 of “Special Conditions” below.

SERVICES

1. 7 X 24 Toll-free Customer Care Technical Support - (800) 949-0103
2. 7 X 24 Network monitoring from Network Operation Center (NOC)
3. Bandwidth utilization reports: upon request, Customer will receive a report that graphically shows bandwidth usage in and out of the customer’s location.
4. Static IP addresses (/30) is provided to the customer at no charge.
5. Domain Registration
 - i. Domain Name Reverse DNS Lookup

SPECIAL CONDITIONS

1. COV will provide Customer Provision Equipment device to the Customer’s site.
 - a. The optical link will be terminated/connected in the customer’s facility on a COV owned and managed termination device (Customer Provisioning Equipment) that presents a 10/100 Meg Ethernet port/handoff to the customer. Fiber Optic type handoff is available upon request for Dark Fiber connections (SC or LC single mode fiber).
2. COV does not provide any additional LAN/WAN devices such as routers, firewalls or servers to its business customers.

3. The Customer is responsible for the configuration, operation, and maintenance of its own LAN/WAN device(s).
4. Customers are responsible for their own web/device anti-virus protection.
5. The network is provided with a /30 static IP addresses.
 - a. Addition static IP block/ranges are available per customer request at an additional monthly charge rate; pricing is as follows:

Cost		Addresses	Hosts	Netmask	Amount of Class C
+\$ 0	/30	4	2	255.255.255.252	1/64
+\$ 90	/29	8	6	255.255.255.248	1/32
+\$ 190	/28	16	17	255.255.255.240	1/16

**Additional monthly charge rates are added to the services rate schedule monthly cost.*

6. Once initial contract term expires, the service will continue as a month to month at the standard applicable rate for the service plan/tier.
7. Customer is responsible for remaining contract balance if cancellation is requested prior to initial contract terms end.

CUSTOMER RESPONSIBILITIES

1. At its own expense, prepare its site to comply with COV installation and maintenance specifications (internal building conduits, construction or building alterations to accommodate service install). Site visits will be completed with customer by COV project coordinator prior to scheduling installation to determine potential customer responsible accommodations.
2. Install, maintain, and pay for cabling that connects the Service to equipment that is not provided by COV.
3. Maintain equipment space and associated facilities, conduits and rights-of-way for COV staff, as well as safe places to work, and insure such facilities against fire, theft, vandalism and other casualty.
4. Be responsible for all damages to COV-provided equipment located on Customer's premises, excluding reasonable wear and tear and damages caused by COV.